

Frequently asked questions about Montefiore School Health Program (MSHP)

- ❑ **Is the Montefiore School Health Program (MSHP) an insurance program?**
MSHP is **not** an insurance program. MSHP is the largest national school health program that operates school-based health centers serving New York public school students.
- ❑ **Do parents have to pay for the MSHP services their child receives? Will parents get a bill for MSHP services?**
MSHP services are available at **no out-of-pocket cost**. Parents will never receive a bill from MSHP for health services their child receives.
- ❑ **What type of health services can my child receive from MSHP?**
Just some of the MSHP services offered include wellness visits, physicals, vaccinations, sick-care, prescription/refill management, chronic care management, teeth cleaning, and mental health support services.
- ❑ **If I enroll my child in MSHP, will I need to change my child's primary care doctor? Do I have to change my insurance coverage or plan?**
No! You will not have to change your child's primary care doctor, insurance plan, or insurance coverage.
- ❑ **Can my child access MSHP services if he or she is a remote-only or blended learner?**
Yes! MSHP can provide virtual-health care services to ALL students regardless of whether they are remote-only or blended learners during school hours. Students can meet with MSHP doctors accessing care through a cellular phone, computer, or tablet. MSHP provides students access to care during the school day, minimizing students' having to be absent from school to get care.
- ❑ **How many times do I have to enroll my child into MSHP?**
You will only need to enroll your child once. Your child will remain MSHP-enrolled as long as they are a Riverside high school student.
- ❑ **Does immigration status affect my child receiving care from MSHP?**
MSHP enrolled students are able to access care regardless of immigration status.
- ❑ **How do I access MSHP services for my child?**
The first step is for parents/legal guardians to complete the MSHP enrollment form. Students enrolled with MSHP can access all services offered. The MSHP enrollment form is quick, easy, and free to complete. To complete the enrollment process, please contact Ms. Hernandez at **646-320-4521** (calls and texts accepted) or email rpimente@montefiore.org. You can also scan the QR code below that provides Ms. Hernandez's contact information.

